

MANUAL



PAX Guide/VIP LightSpeed Client Upgrade 06.00.12_R6

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Revision History

Version	Date	Author	Comments
1.0	10/14/2024	Tim Marcolina, Srinivasulu Atthi	Initial draft (Revised from previous releases)
1.1	4/1/2025	Leon Morgan	Revised for Upgrade
1.2	12/2/2025	Leon Morgan	Revised for PAX
1.3	12/10/2025	Leon Morgan	Updated Graphics for Guide
1.4	1/21/2026	Leon Morgan	Update Copyright, Phone Number, Email, Added Whitelisting Info for PAX

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Hardware & System Requirement Overview

VIP LightSpeed can be installed to run on an establishment's PC and can be integrated into the PC Network, (LAN). The system requirements for this option are listed below:

In-House PC System Requirements

Processor.....	1.0 GHZ or above
Memory.....	2 GB or above
Memory/Installation.....	100 megabytes of free disk space
Software.....	Windows 10 or Windows 11 (32 or 64)
Internet.....	TCP/IP

Peripherals

Printer / MICR Reader	Epson TM-H6000 (USB/Ethernet)
Magstripe/2D Barcode Card Reader.....	E-Seek Card reader
All-in-one terminal	PAX Aries 8

Connectivity Requirements Overview

LAN requirements:

- Destination URL (Host Address – needs to be white-listed for outbound and inbound traffic):
 - <https://vip.gplightspeed.com> (72.19.3.104)
- Port 443

PAX Requirements:

- <https://pavilionpayments.paxstore.us/>
Port: 443 / 80
- <http://www.paxstore.us/>
Port: 443 / 80
- rki.pax.us
Port: 33519
- secure.uptrillion.com
Port: 443

Equipment:

Remove MX925 Terminal

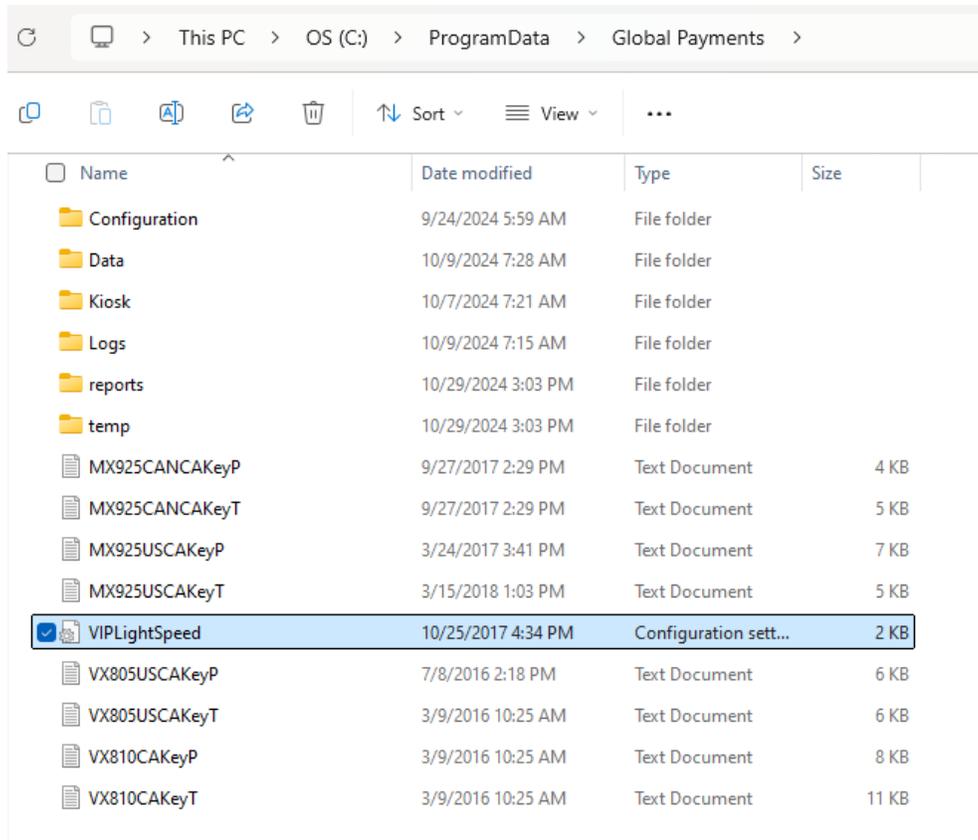


Connect PAX terminal: Requirements Ethernet connection and power



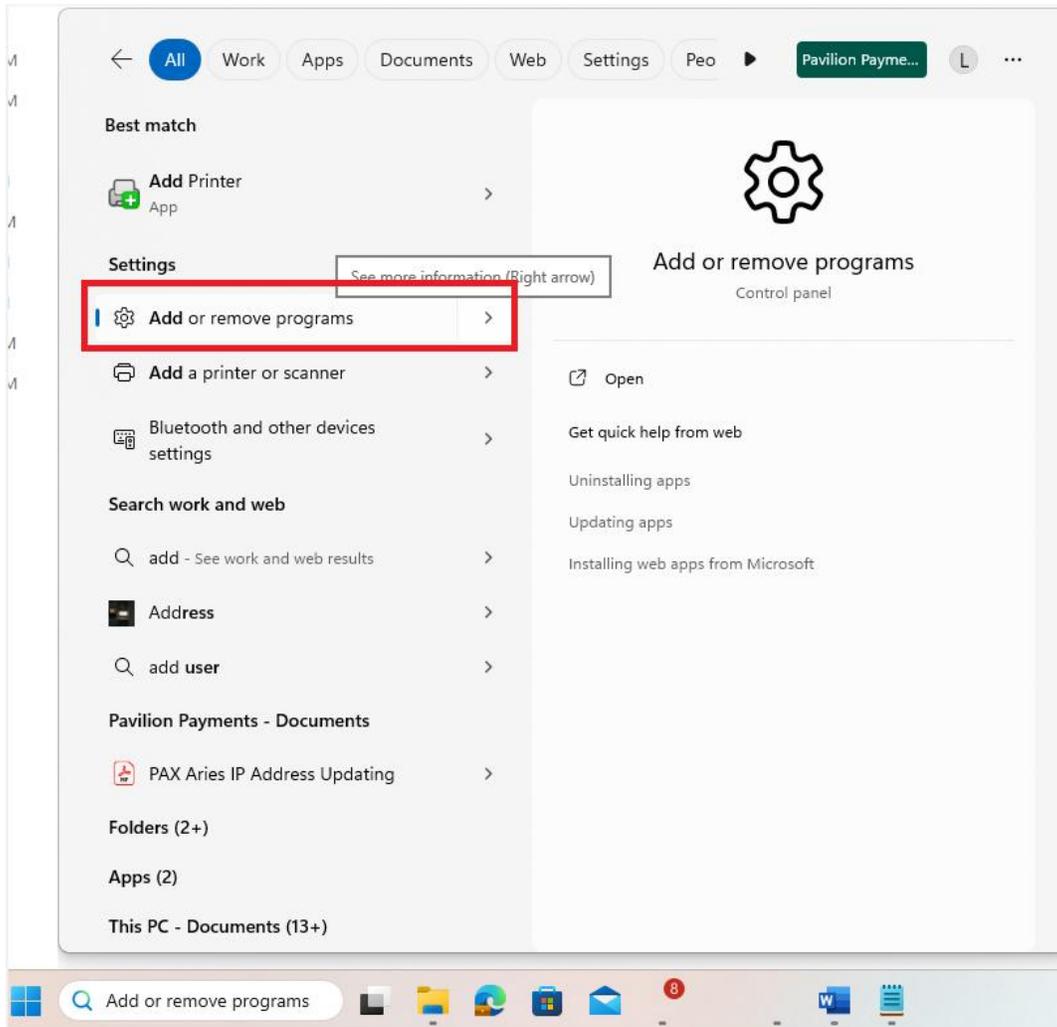
Save INI File:

Navigate to **C:\ProgramData\Global Payments** and copy the “VIPLightspeed” configuration file to PC’s Desktop. **Note:** This will need to be done for each individual Workstation.



Uninstall Previous Lightspeed:

Navigate to Add or Remove Programs, by searching “Add or Remove Programs” in the start menu:



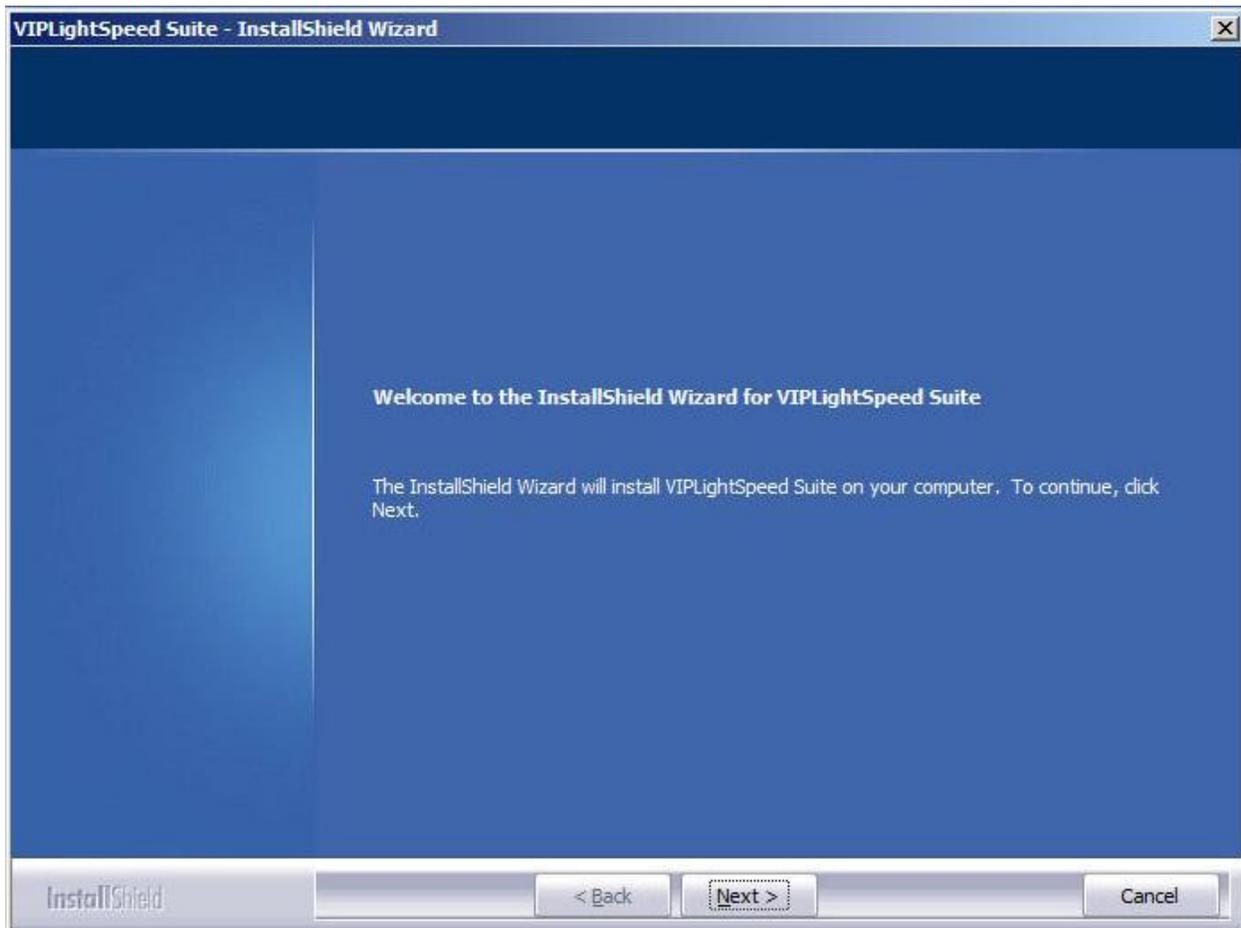
Uninstall the following program:



VIP LightSpeed Software Installation

The VIP LightSpeed Client Installation Guide can be used to install VIP LightSpeed and all required software for the peripherals used with it. In addition, it will perform the necessary configuration for each device. Most of the work is done automatically, but some user input is required to indicate whether certain devices are connected to the host computer by USB or Ethernet.

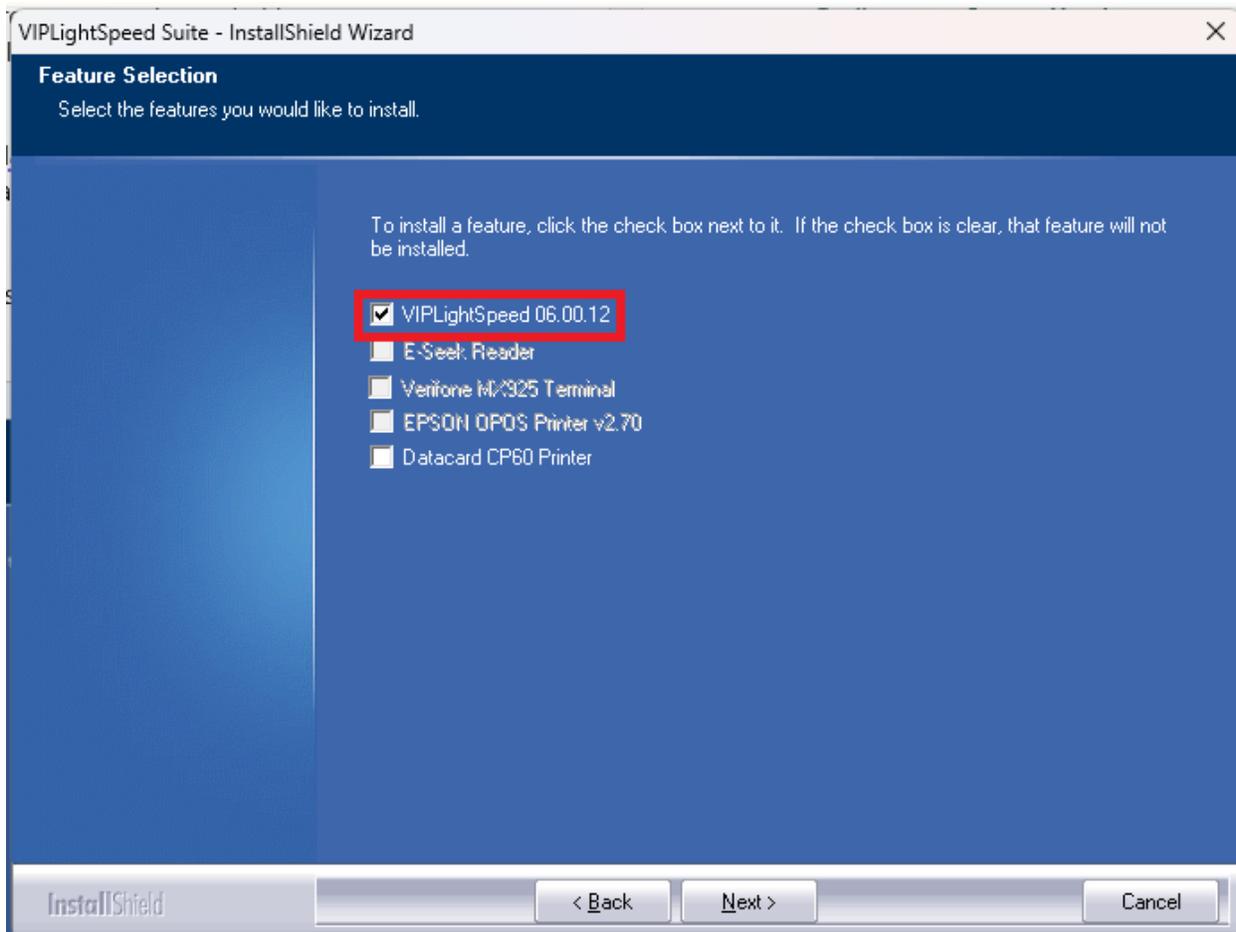
The version of VIP LightSpeed installed in the Suite is the same as the VIP LightSpeed upgrade installation. Whether installed through the Suite or the upgrade installer, VIP LightSpeed can be installed on a machine for the first time or as an upgrade when a prior version is present. When first running the Suite installation, the Welcome dialog is displayed. (Right click and "Run as Admin" for Windows 10/11).



The Feature Selection dialog allows selection of the software components needed for installation. Please note that if this is the first installation, all checkboxes will be enabled to select the peripherals preferred.

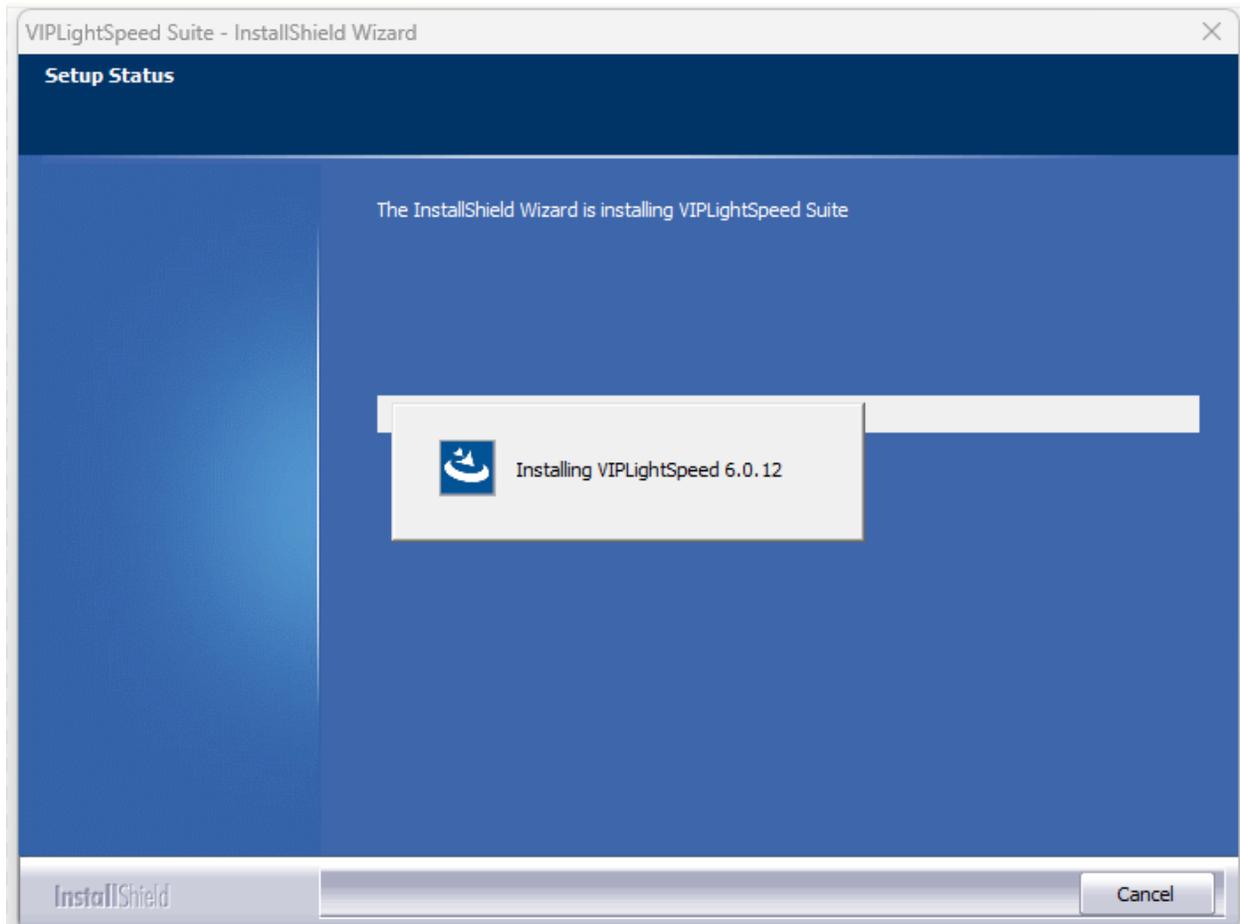
If not all peripherals are selected, the Suite can be run at a later time to install any of the peripherals that were missed. However, if a peripheral has already been installed, the checkbox will be disabled next the Suite is run.

During an upgrade Installation, select the following features **VIPLightspeed**. Once completed, select NEXT.



Software Installation

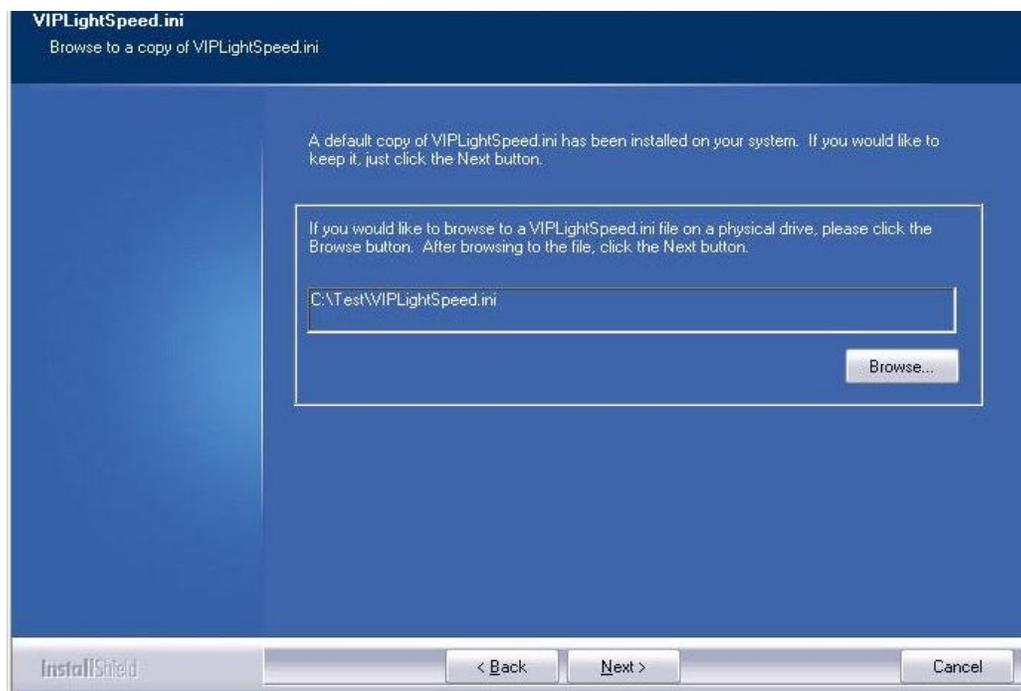
While VIP LightSpeed is installing, the dialogue box pictured below will display.



Based on the peripherals selected to install, the screen flow might change. If no peripherals were selected, proceed to page 25.

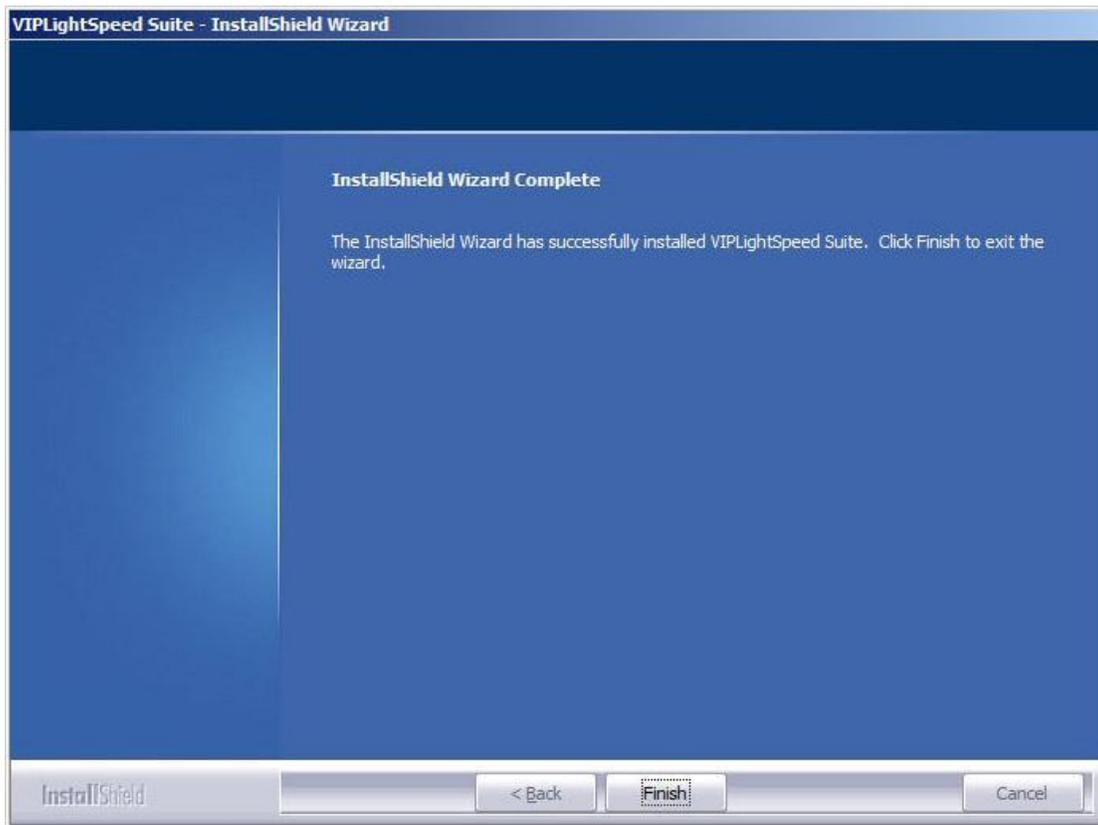
INI File

A dialog box will present and detail next steps. Select OK to be able to browse for an alternate VIPLightSpeed.ini.



Browse to the INI file saved at the beginning of the upgrade, select this file.

Once installation is completed, the below screen will appear. Select FINISH.

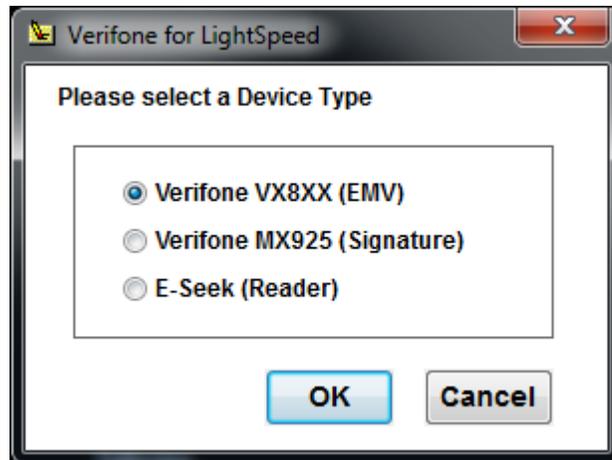


E-Seek

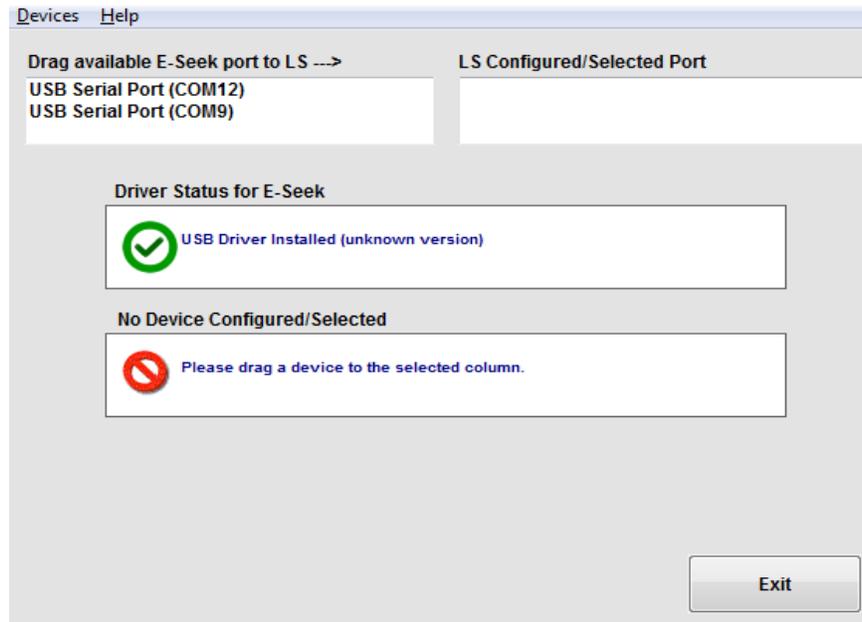
After the installation, there will be a VIP LightSpeed shortcut in the Start Menu. Additionally, a VIP LightSpeed shortcut will appear in the Pavilion Payments folder under All Programs.

Finally, the E-Seek device has been added to the VeriFone for LightSpeed utility.

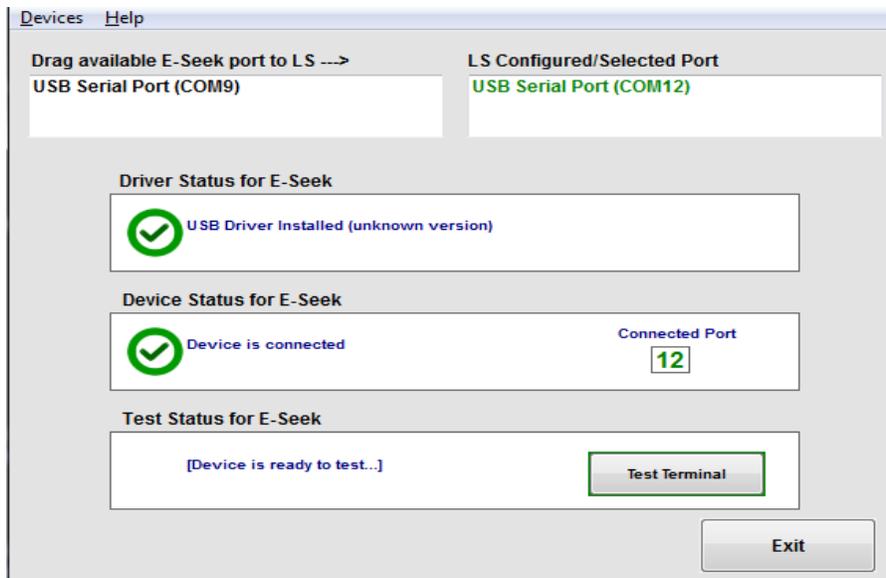
Select the "E-Seek (Reader)" and select OK.



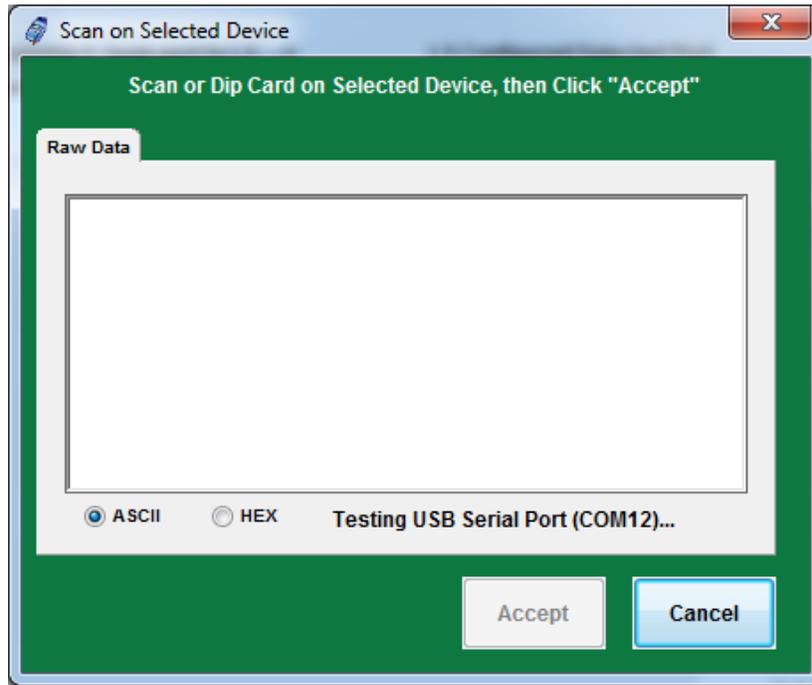
Identify the E-Seek device that is assigned to VIP LightSpeed.



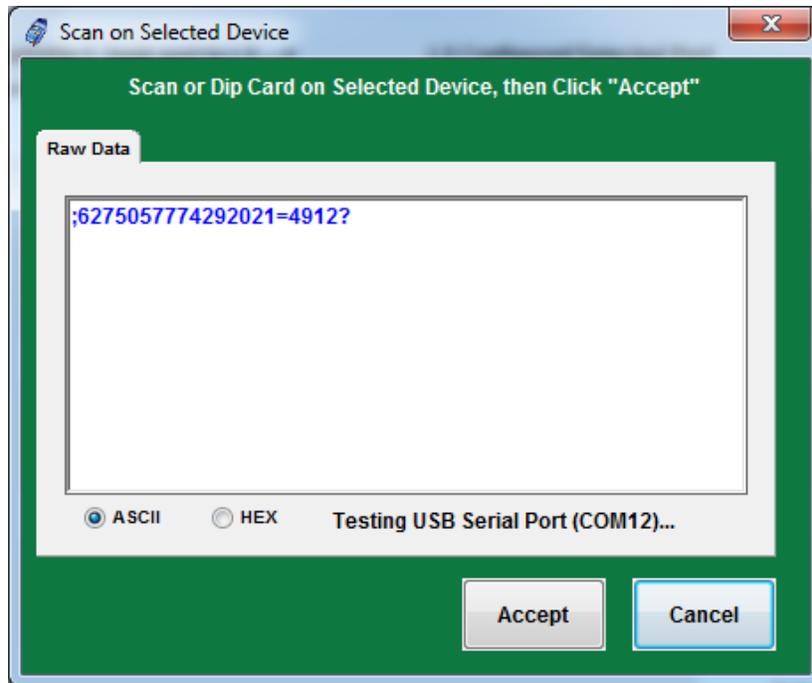
Drag the selected device to the LS Configured/Selected Port window (pictured below) Select TEST TERMINAL



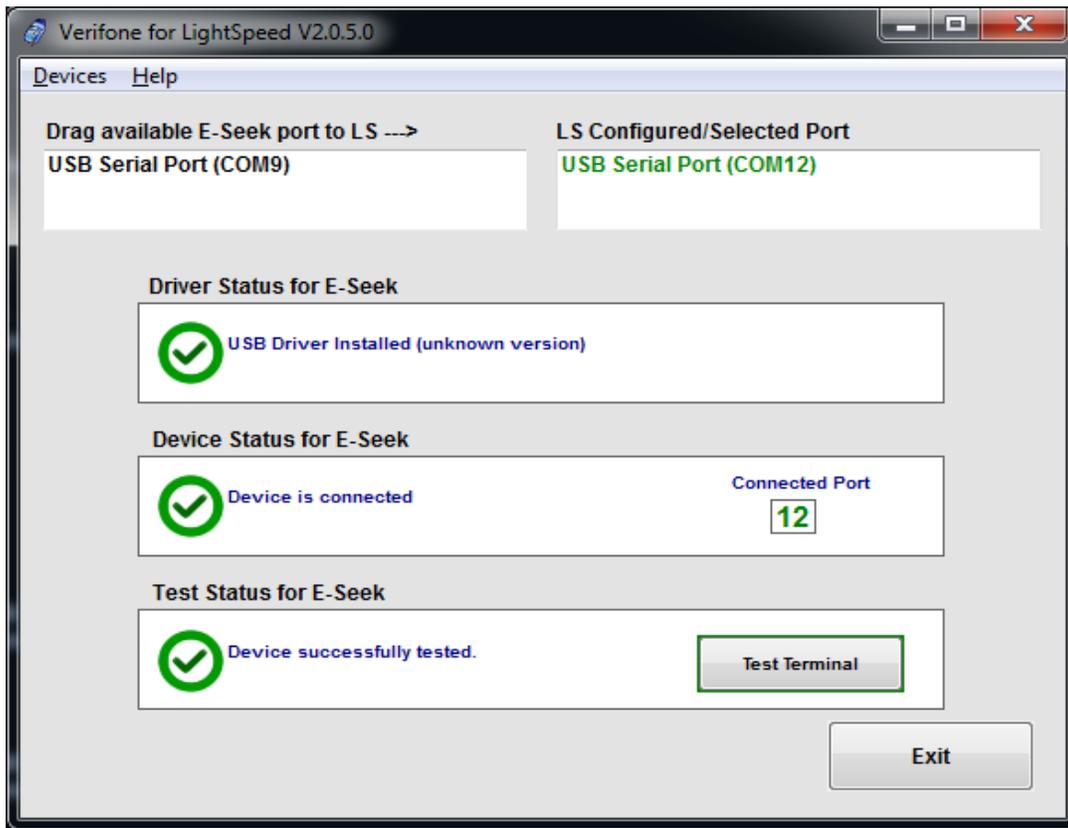
When the below popup appears, slide or dip card into the device.



When the reader accepts the data, select ACCEPT.



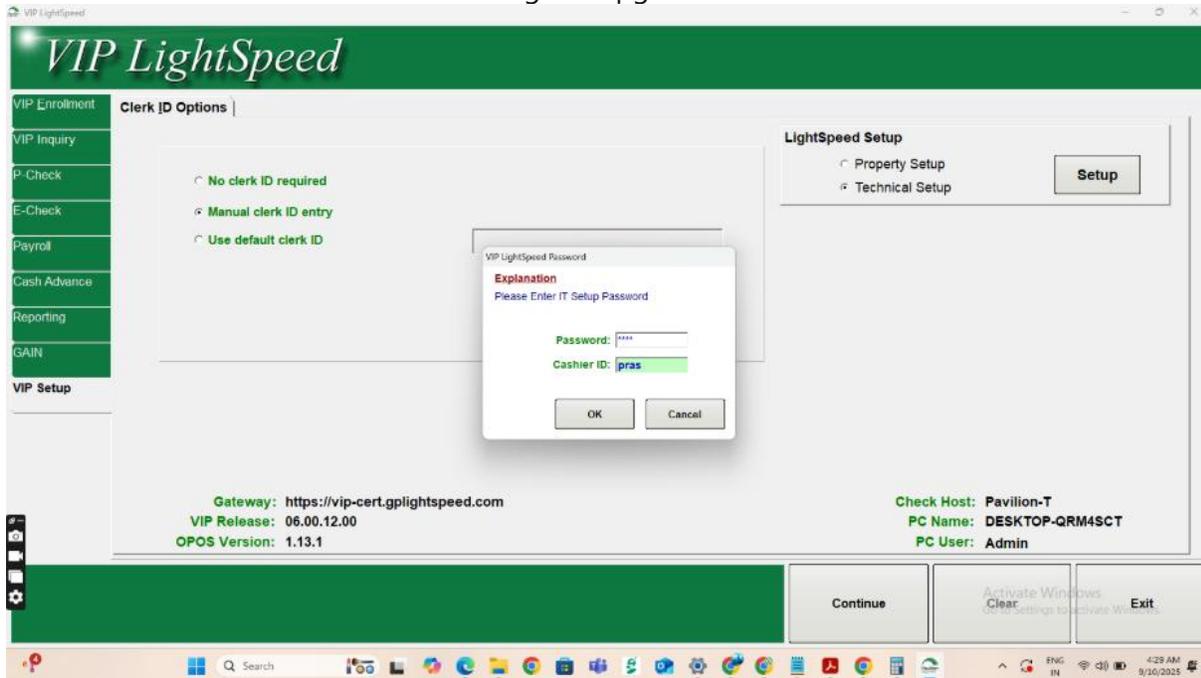
Test Status will be successful.



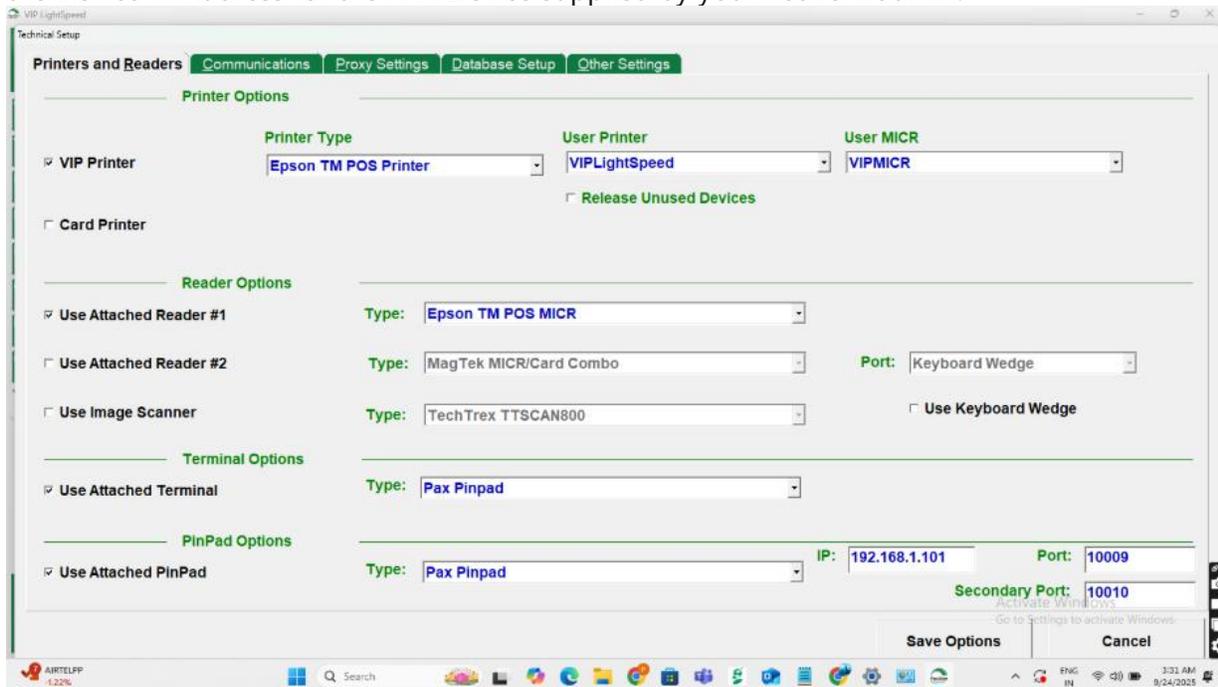
Configure PAX Terminal

Launch VIPLS as Administrator

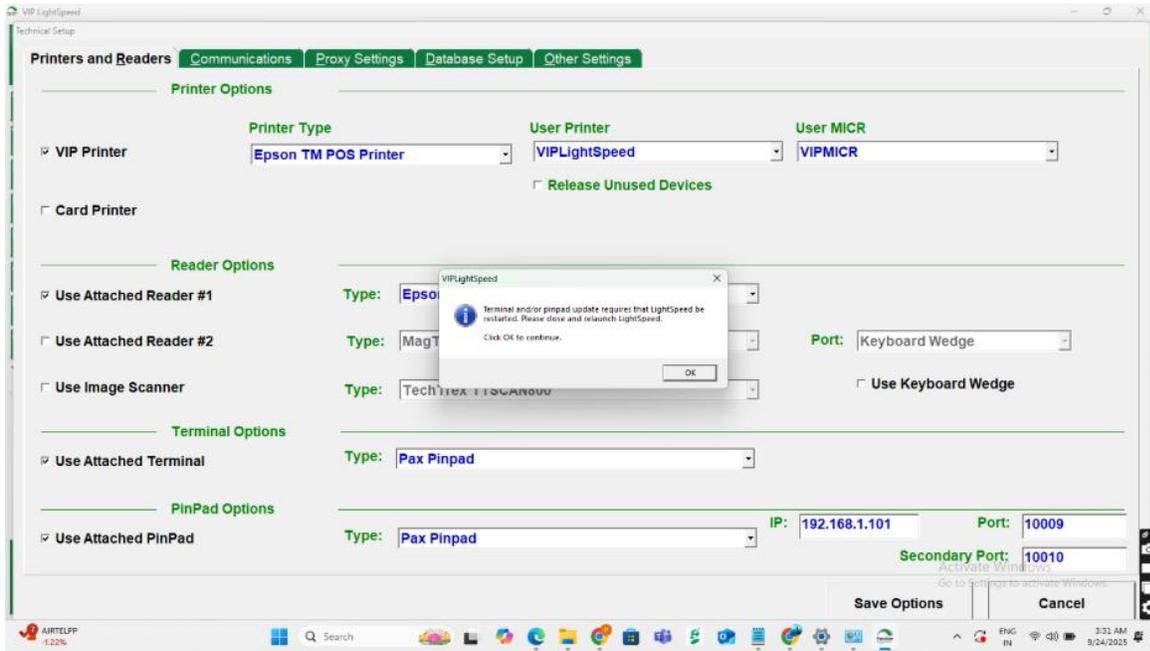
In the application, go to **“Technical Setup”**. Password will be the CSP (Code of the Day), Cashier ID will be Name of the technician running the upgrade



for both "Terminal Options" and "PinPad Options" Select 'Pax Pinpad' In the drop down. Enter the Device IP Address for the PAX Device supplied by your network admin.



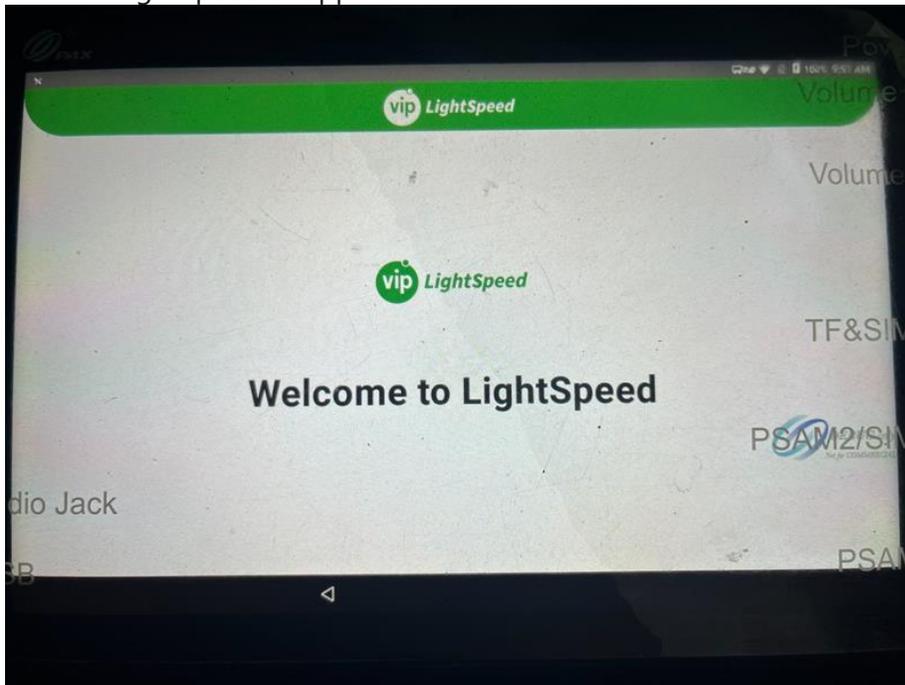
Click “Save Options”, Application needs to be restarted



Verify Connection

Relaunch the VIP Lightspeed application.

Click on LightSpeed UI app from Pax terminal.



Test Connectivity

To test the connectivity between VIPLightspeed application and PAX terminal, navigate to 'Cash Advance' tab in VIPLightSpeed application and select 'Click to Start'. The PAX terminal should display the following Insert/Swipe screen.

